

e-Request

# User Manual

# Inventech Connect

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for shareholders

## Inventech Connect System for shareholders

Inventech Connect is support system for requesting system usage. Users can login via QR code in notice of meeting or other communication channels s of company. Then the system will display an e-Request, which shareholders can register according to the following processes:

### Type 1 : Attend in Person Request

**Step 1 :** Choose type of request, then click the “Attend in person” button.

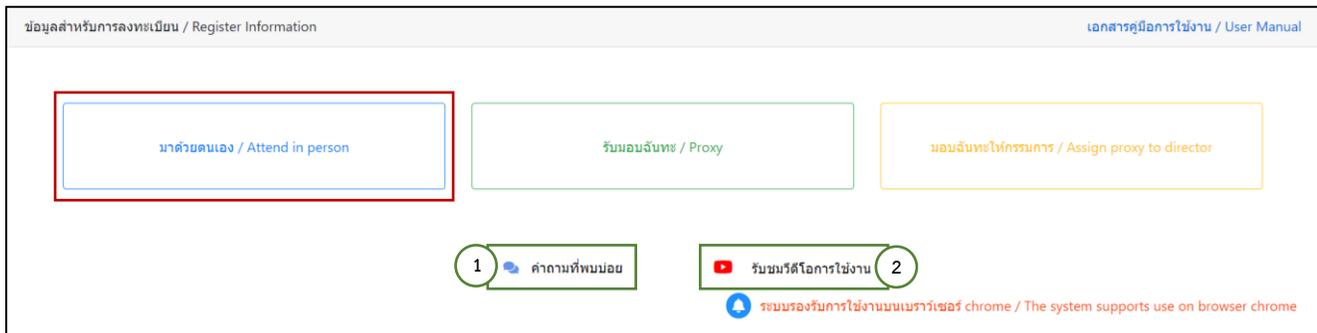


Image 1 : Choose “Attend in person”

**Additionally,** if shareholders have any inquiry or want to learn more about the system, please follow the numbers in green color, as displays:

- **Number 1:** "Frequently asked questions" button will display detailed information for e-Request queries or difficulties that are regularly encountered and require a primary solution while using the system.
- **Number 2:** “Watch video tutorial” button will show demonstration video on how to use the e-Request system for the self- request process for shareholders before using the system.

**Step 2 :** Fill out information in register information page.

- **Number 1 :** fill out information in register information. (\*required information)

Image 2 : image of register information (Attend in person)

>> Register information are the following:

- E-mail\* : fill out E-mail address for receiving username and password.
  - Identification number/ Company's Registration number: fill out identification number or company's registration number
  - Shareholder's registration number\*: fill out shareholder's registration number
  - Numbers of shares: fill out numbers of shares
  - Name\*: fill out name of shareholder
  - Surname\*: fill out surname of shareholder
  - Telephone number\*: fill out telephone number
  - Attached files\*: upload related documents (system supports JPG, PNG, HEIC, and PDF files)
  - Terms for joining a meeting via Inventech Connect system: read and accept User Condition and term of Service.
  - Terms and Privacy Policy : read and accept personal information accessibility policy.
- **Number 2** : When finished , **click the "send request form" button** to submit the attend in person request.
  - **Number 3** : When a shareholder needs to return to the home page that displays different types of requests, **click the "homepage" button.**
  - **Number 4** : When a shareholder needs to see the user manual, **click the "user manual" button.**

**Step 3** : Check your E-mail “**Notice of request form to use Inventech Connect.**”

When shareholder has submitted attend in person registration, the system will send an email to the shareholder to notify about the process on the request, which will display the following information:



Image 3 : The details of the email to inform checking the registration form for attending in person

After (Step 3: Submitting Attend in person request), the staff will then review your request. If the document is invalid, the staff will disapprove of the request, and the shareholder will receive an email notifying the disapproval.

**Step 4 : Check your E-mail for “Disapproval of using Inventech Connect”**

The email will include the details and cause for the disapproval of the request form, as well as a link to update the Attend in person form and the due date for the resubmission.

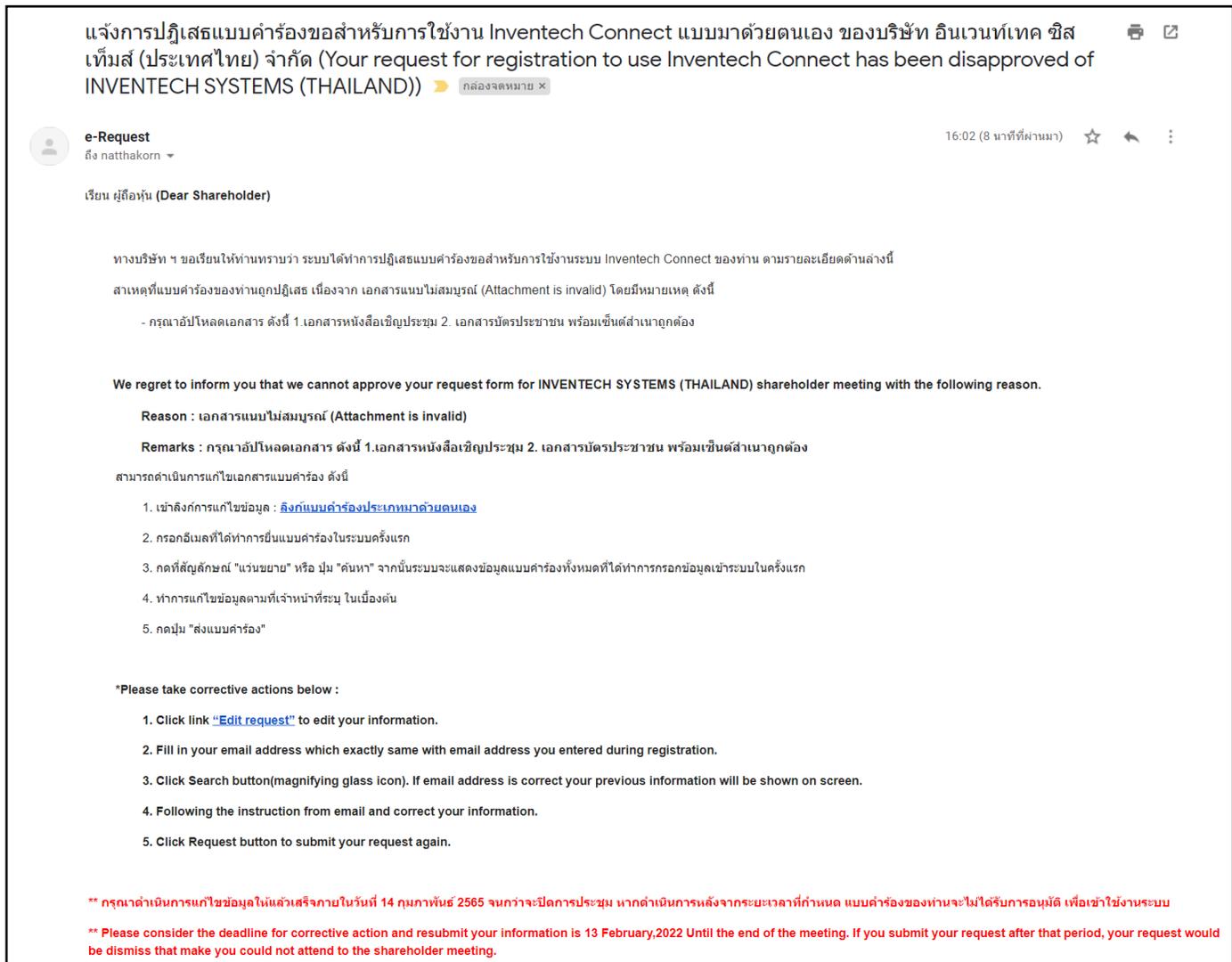


Image 4 : The details of the email informing the disapproval of the request form (Attend in person).

After completing Step 3 and submitting your request form of Attend in Person, a staff will review your request form. If the document is complete, the officer will accept the form, and the shareholder will receive an email notifying them that the request has been approved for use with Inventech Connect.

**Step 5 :** Check for the confirmation email of approval to use Inventech Connect.

The email will include information about how to join the meeting, meeting registration link, password for login to the system, an installation/user manual for using Inventech Connect with Application Webex Meetings, and the terms of use of the system as follows:

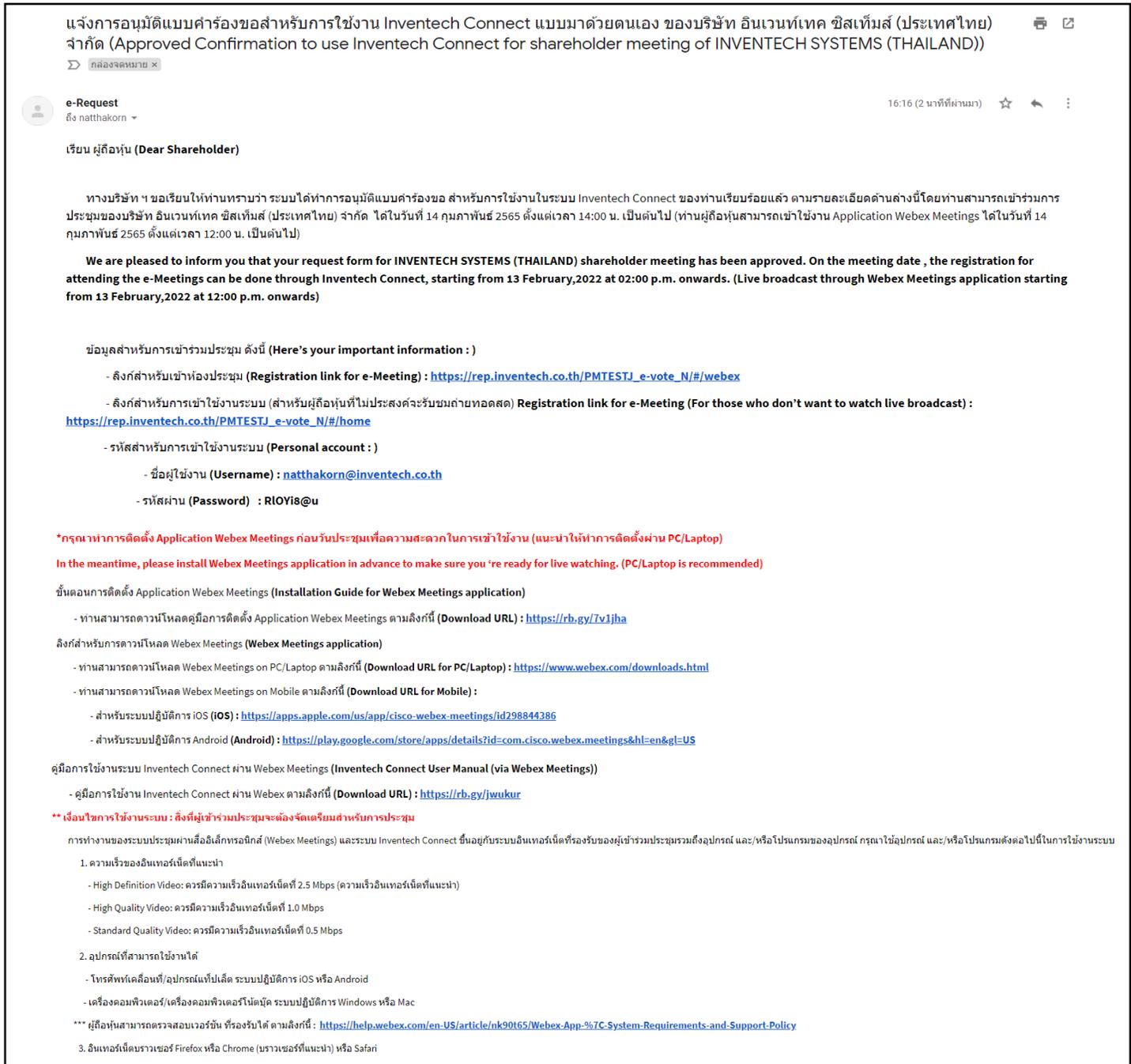


Image 5 : The details of the confirmation email of approval to use Inventech Connect. (Attend in Person)

**Step 6 :** Check status of the request form of attend in person request.

- **Number 1 :** click “Follow” button to check the request form status.



Image 6: The “Follow” button” of the request form for attend in person request.

- **Number 2 :** fill out the email and search for information by clicking at “search” or “magnifying glass” icon.

- **Number 3 :** In case of the request is “being reviewed”, the result of your search will be displayed as “Your request form is now being reviewed”.

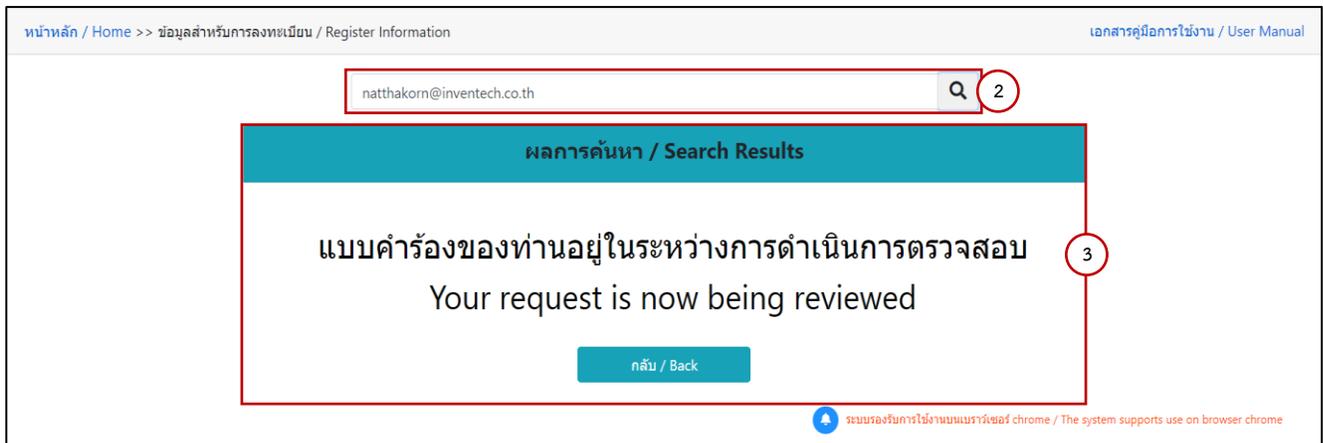


Image 7: the result of following status in case that the request is being reviewed (Attend in person).

- **Number 4 :** If the request form is displayed “disapprove”, the result of the search “disapprove” will be displayed, along with the cause and details of the disapproval of the request. Users could edit their information and attachment by clicking the “edit” button, which will allow users to edit the information as well as attached files, as shown below.

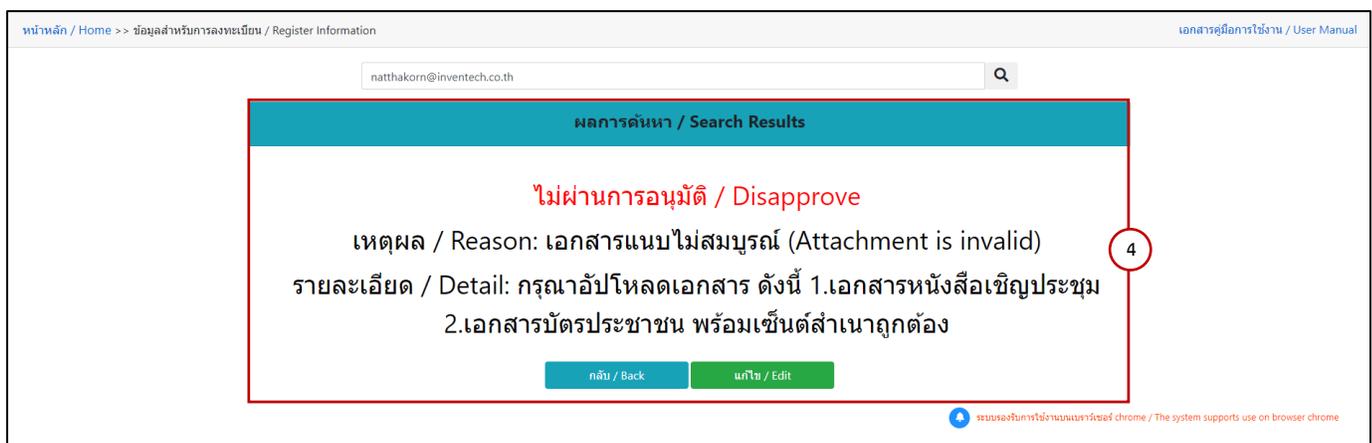


Image 8 : The result of following status of disapproval (attend in person)

- **Number 5** : In case the result of the search is “approve” the search result will then displayed “approve”. If you want the approval email to be resent, click “Resend” button as shown below.

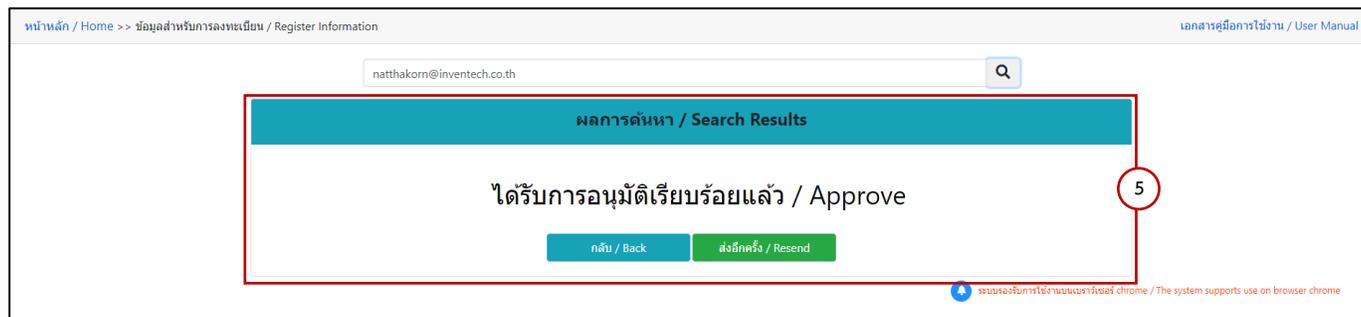


Image 9: the result of following status of approving form in person

## Type 2 : Proxy holder request (personal or juristic persons)

**Step 1** : Choose type of request form and then click the “Proxy” button

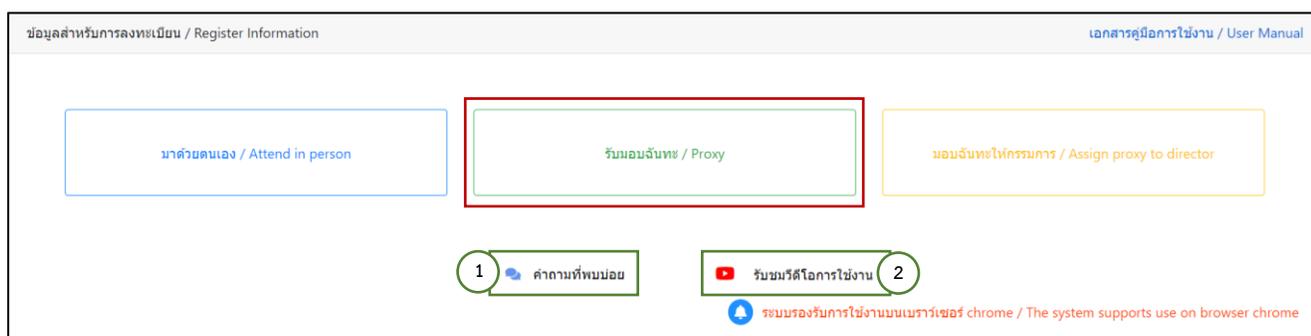


Image 10 : choose type of proxy holder request

**Additionally**, if shareholders have any inquiry or want to learn more about the system, please follow the numbers in green color, as displays:

- **Number 1**: “Frequently asked questions” button will display detailed information for e-Request queries or difficulties that are regularly encountered and require a primary solution while using the system.
- **Number 2**: “Watch video tutorial” button will show demonstration video on how to use the e-Request system for the self- request process for shareholders before using the system.

**Step 2** : Fill out register information for proxy.

- **Number 1** : fill out the information register information for proxy. (\* required information)

The screenshot shows a web form for proxy registration. At the top left, a button labeled 'หน้าหลัก / Home' is circled with a '3'. At the top right, a link for 'เอกสารคู่มือการใช้งาน / User Manual' is circled with a '4'. The form contains several input fields: 'อีเมล (ผู้รับลงทะเบียน)\*' (Email), 'เลขทะเบียนผู้ถือหุ้น\*' (Shareholder ID), 'เบอร์โทรศัพท์ (ผู้รับลงทะเบียน)\*' (Telephone Number), 'ชื่อ - นามสกุล (ผู้รับลงทะเบียน)\*' (First Name - Last Name), and 'เลขประจำตัวประชาชนผู้ถือหุ้น/ เลขจดทะเบียนบริษัท (Citizen ID / Corporate ID)'. Below these is an 'Attach file' section with a 'Choose File' button and a list of supported file types: 'รองรับนามสกุลไฟล์เอกสารเฉพาะ ได้แก่ เอกสาร ลงนาม', 'สำเนาหนังสือมอบอำนาจลงนามเอกสารลงนาม', 'สำเนาหนังสือรับรองบริษัท (กรณีเป็นนิติบุคคล)', 'สำเนาบัตรประชาชนหรือรูปของสำเนา (รูปผู้รับลงทะเบียน)', and 'สำเนาบัตรประชาชนหรือรูปของสำเนา (รูปผู้รับลงทะเบียน)'. Below this is a 'เงื่อนไขการติดต่อ' (Terms for joining a meeting) section with a list of supported file types: 'สำเนาบัตรประชาชนผู้ถือหุ้น', 'บัตรประชาชนลงนามเอกสาร', and 'เอกสารแนบอื่นที่เกี่ยวข้อง'. A note states 'ระบบรองรับการใช้งานเบราว์เซอร์ chrome / The system supports use on browser chrome'. At the bottom, there are two buttons: 'ติดตามสถานะ / Follow' and 'ส่งแบบสำรวจ / Request (Proxy)', with the latter circled with a '2'. A checkbox for 'ข้าพเจ้าได้อ่านและตกลงปฏิบัติตามข้อกำหนดการเข้าร่วมประชุม' is also present, with a note 'ข้าพเจ้าได้อ่านและตกลงปฏิบัติตาม เงื่อนไขและนโยบายข้อมูลส่วนบุคคล' below it.

image 11 : request form as proxy holder

>> Register information are the following:

- E-mail (proxy holder)\* : fill out Email for receiving username and password.
  - Name and Surname (proxy holder)\* : fill out name of proxy holder.
  - Shareholder registration number\* : fill out shareholder registration number.
  - Identification number/ Company's Registration number: fill out identification number or company's registration number.
  - Telephone number of proxy holder\* : fill out telephone number of proxy holder.
  - Attached files\* : Upload the relevant documents (system supports JPG, PNG, HEIC, and PDF files)
  - Terms for joining a meeting via Inventech Connect system: read and accept User Condition and term of Service.
  - Terms and Privacy Policy : read and accept personal information accessibility policy.
- **Number 2** : When finished , click“ the "send request” form" button to submit the proxy request
  - **Number 3** : When a shareholder needs to return to a home page that displays different types of requests, click“ the "homepage" button.
  - **Number 4** : When shareholder needs to see the user manual, click the “user manual” button

**Step 3 :** Check for the email “Acknowledgement of registration to use Inventech Connect for shareholder meeting of Inventech Systems (Thailand)”.

When shareholder has already made a request as proxy holder, the system will send an email to the shareholder to confirm about the registration, which will display the following information:



Image 12 : The details of the confirmation email of request form (proxy holder).

The staff will then review request form. If the document is invalid, the officer will decline it, and the shareholder will receive an email notifying them that their form has been rejected.

**Step 4 :** Checking the rejection email for using Inventech Connect

The email will include the facts and reasons for rejecting the request form, as well as a link to update the request form as proxy holder and the deadline for doing so.

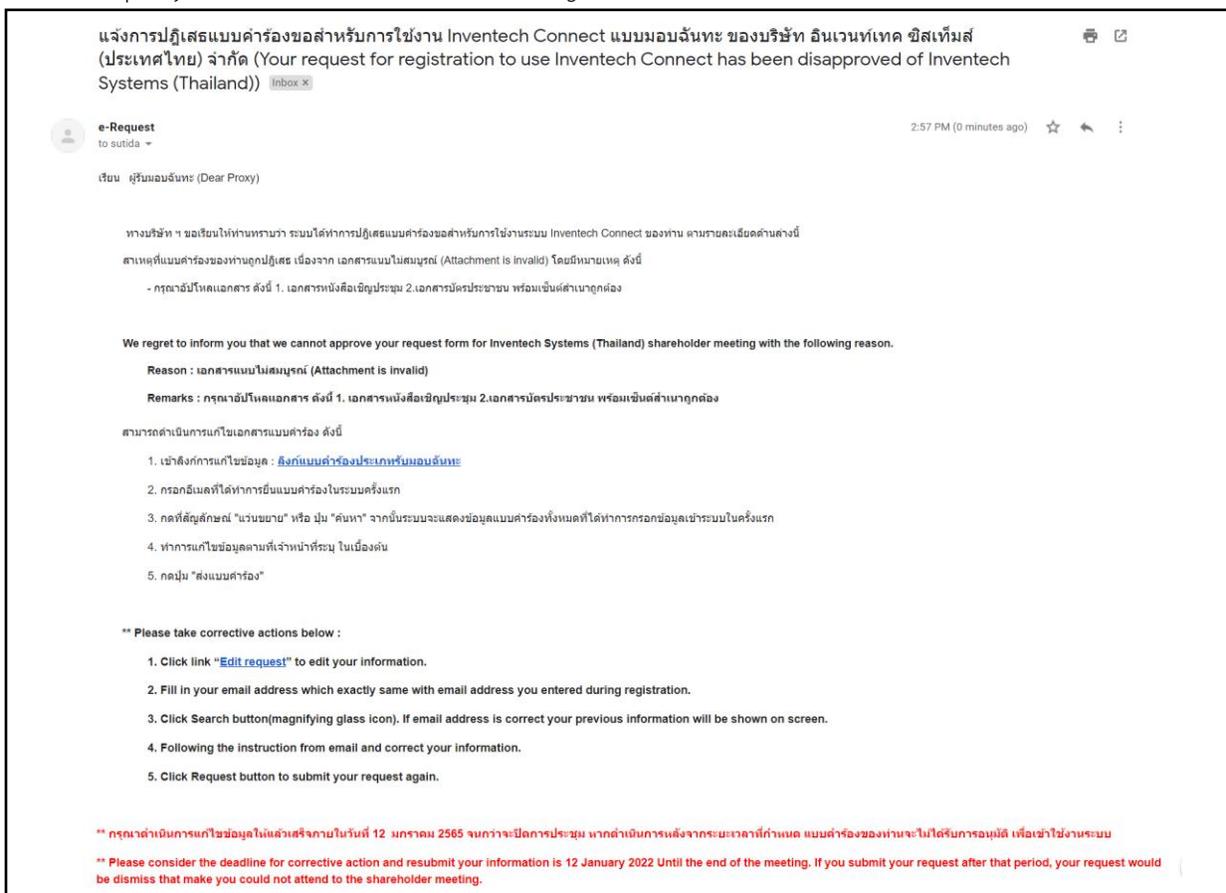


Image 13 : The details of Email to inform rejection of request form as proxy holder.

After completing Step 3 and submitting your request as proxy holder, an officer will review your request form. If the document is complete, the officer will accept the registration, and the shareholder will receive an email notifying them that the registration has been approved to use with Inventech Connect.

**Step 5 :** Review the email that informs you that your request form has been approved for use with Inventech Connect.

The email will include information about how to join the meeting, a link to register for the meeting, a password to use the system, an installation guide/ System of Inventech Connect that comes with the Application Webex Meetings, and the terms of the system as the following details.

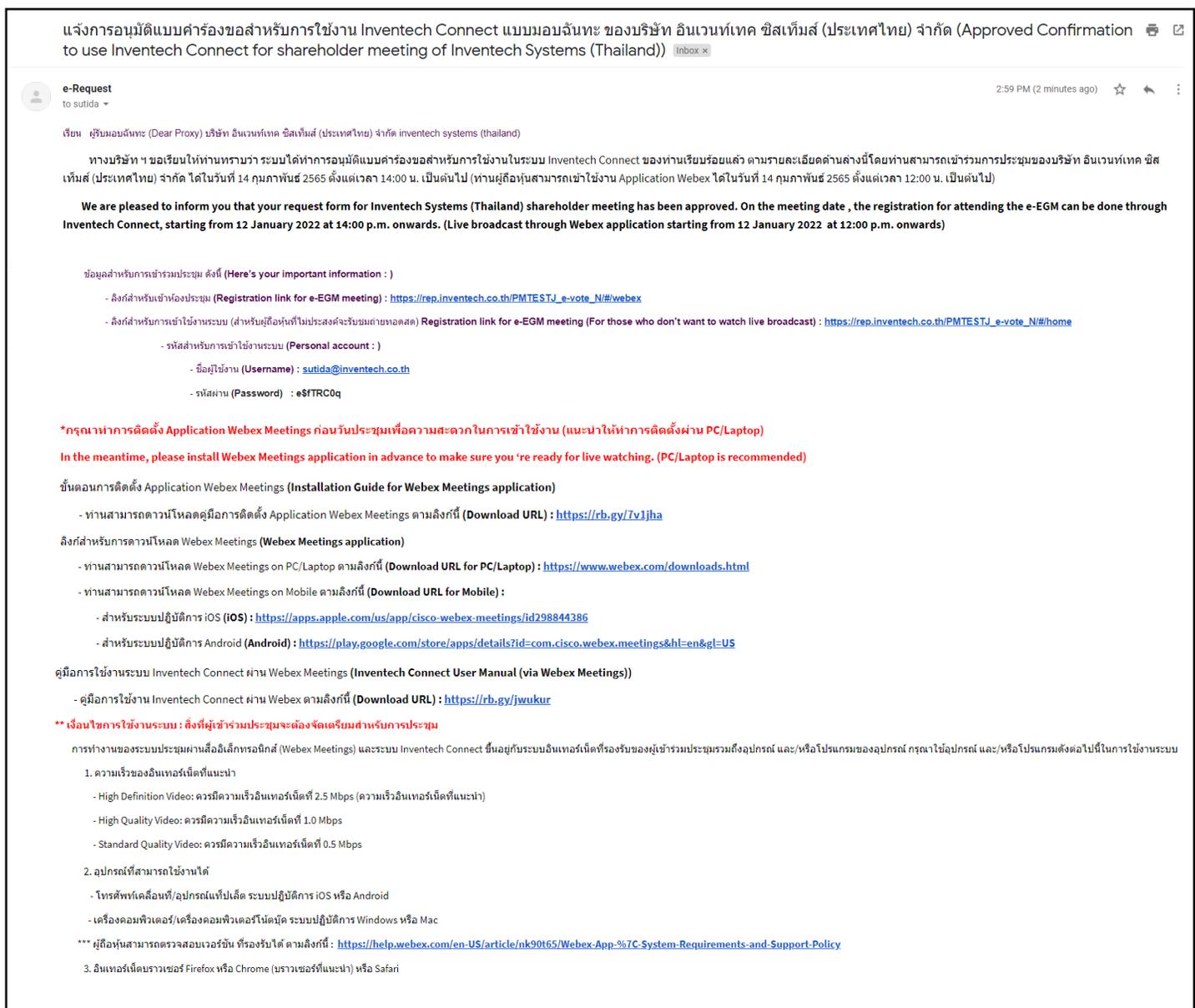


Image 14 : The details of Email to inform approving the request form for using the system as proxy holder.

**Step 6 :** Checking status of request form that attend in person.

- **Number 1 :** Click the “Follow” button to check the status of the request form.



Image 15: The “following status” button” of the request form as proxy holder

- **Number 2 :** Fill out the email and search for information by clicking “search” or “magnifying glass” icon.

- **Number 3 :** In case that the registration is currently waiting to be reviewed, the result of the search will be

displayed as “Your request form is currently being reviewed”, as shown below:

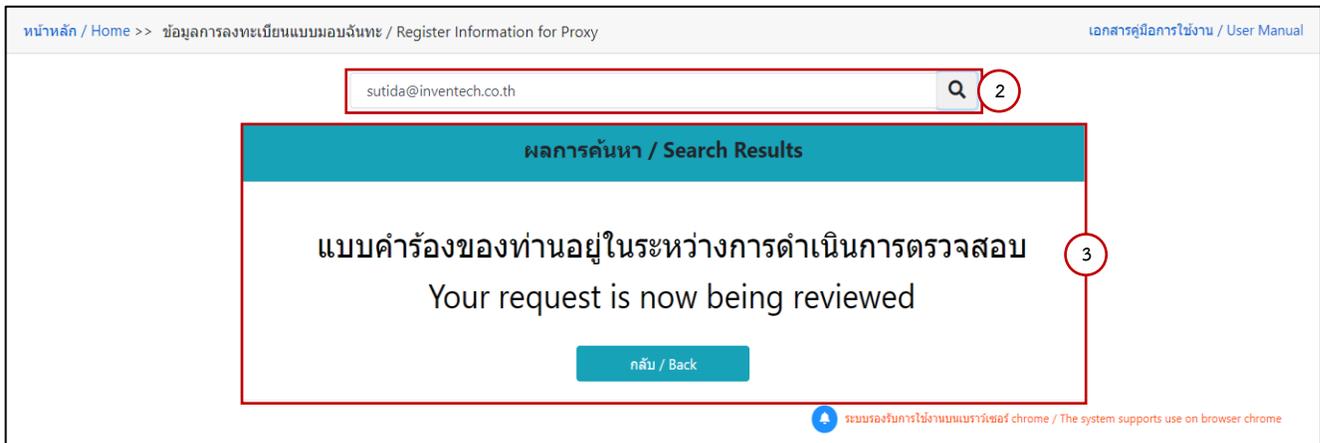


Image 16 : the result of following status in registration is currently waiting to be reviewed (proxy holder).

- **Number 4 :** If the request form marked “disapprove”, the result of the search “disapprove” will be displayed, along with the cause and details of the disapproval of the request. Users could edit their information and attachment by clicking the “edit” button, which will allow users to edit the information as well as attached files, as shown below.

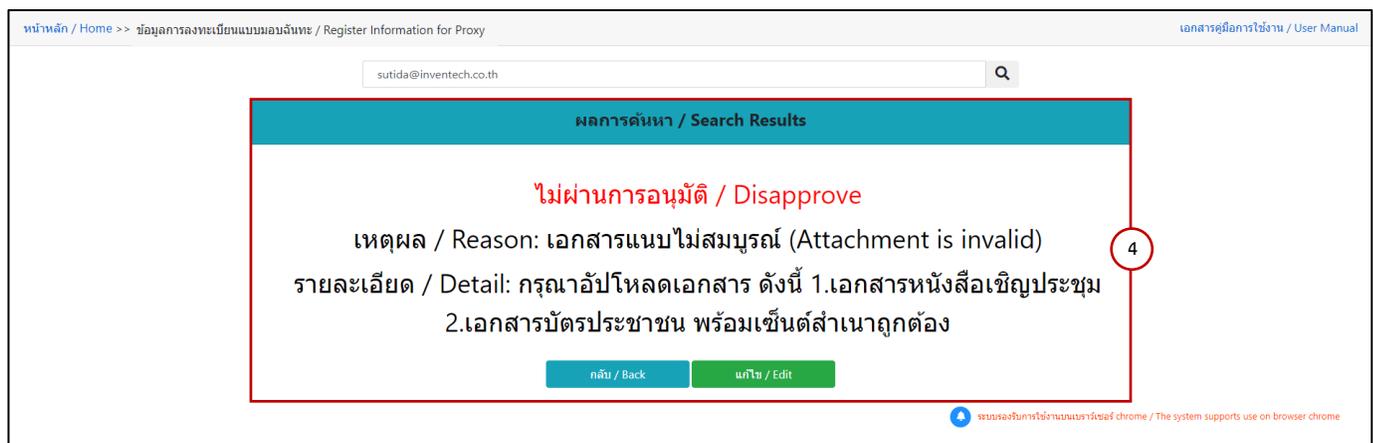


Image 17 : The result of following status of rejection (proxy holder)

- **Number 5** : In case the result of the "approve", the search result will then displayed "'approve." If you want the approval email to be resend, click "Resend" button as shown below.

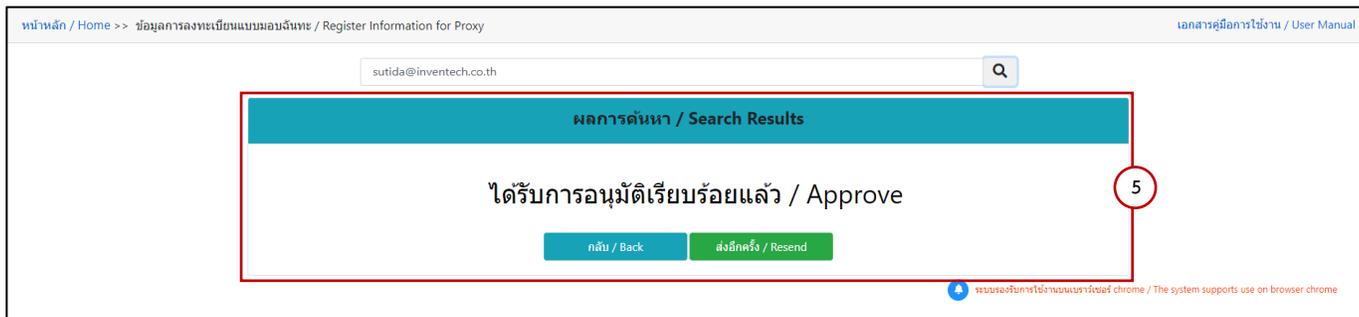


Image 18 : the result of following status of approving form (proxy holder)

- If the system is not yet open for shareholder to register, the system will display notification (see image) and state the date and time of the starting of the request.

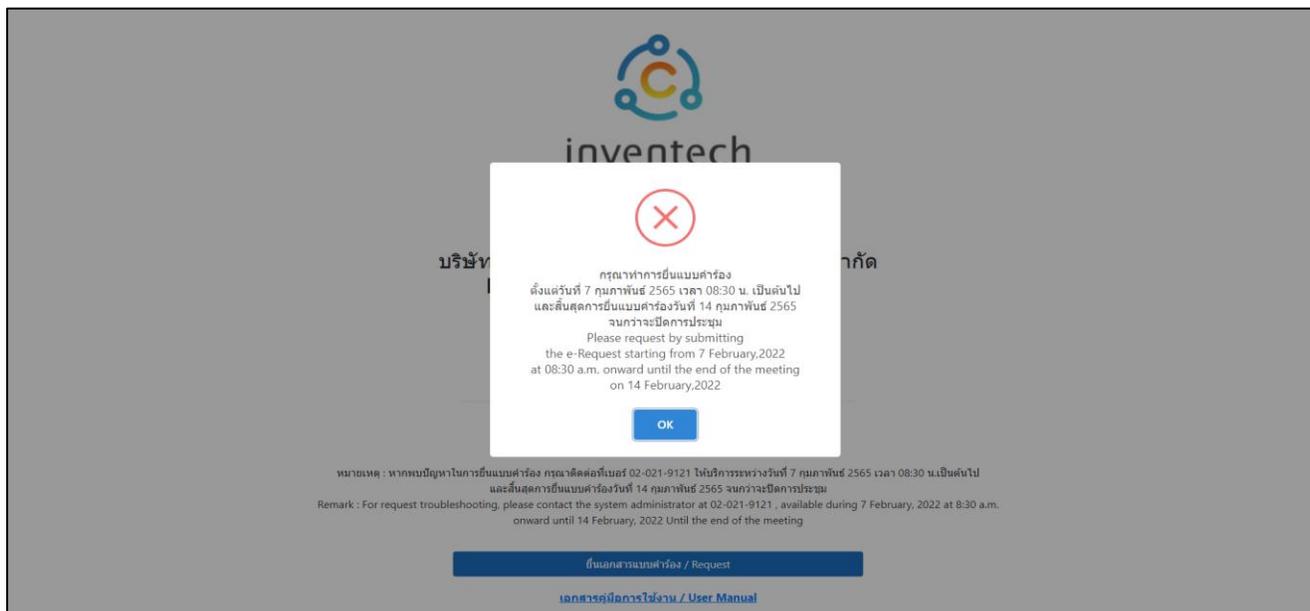


image 19 : Notification that the system does not open for a shareholder to register.

➤ If the system closed for registration, the system will display the notification (see image)

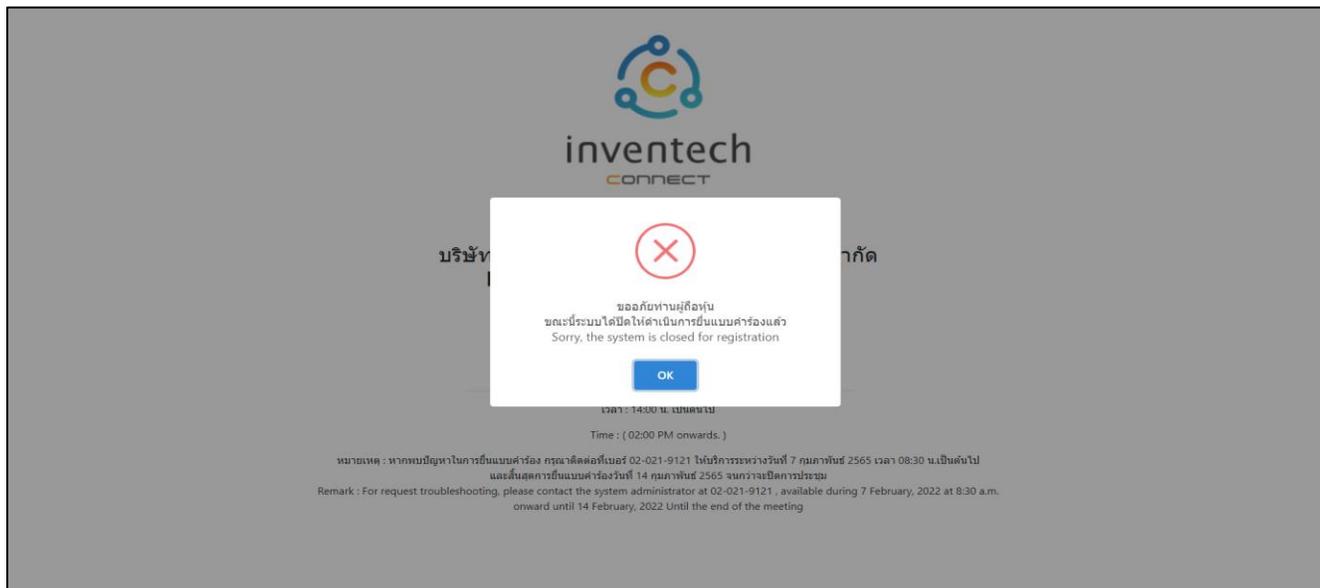


Image 20 : Notification when the system is closed for registration.